

Dear Citizens of Greene County,

Greene County Department of Social Services is dedicated to enhancing the quality of life for the citizens of Greene County. By providing financial aid, social assistance, protection of children and adults, encouraging self-sufficiency and promoting responsibility. Due to the declaration of COVID-19, a Public Health Emergency, we as a department want to ensure the health of all citizens as well as employees. Please see the suggested practices our agency will be implementing at this time. *** All reports of abuse or neglect of a child or an adult please contact our agency at (252) 747-5932.***

For Economic Services Including FNS, Medicaid, Work First, Energy & Childcare

1. Paper applications are available for all programs, and will be provided for client's access during business hours. Telephone interviews will be completed.
2. Greene County has a secure drop box out front for clients to drop off information. The drop box will be checked Monday thru Friday at 11:00 am & 4:30 pm.
3. If clients have questions about services or case questions you can call us at (252) 747-5932.
4. Information can be faxed to (252) 747-8654, we ask you attention this information to ensure it goes to the correct person.
5. Individuals can apply for services through EPASS, the link is <https://www.nc.gov/services/e-pass>, please include a phone number.
6. Appointments will be scheduled for individuals who need in-person assistance to ensure a low number of individuals are present in the county office.
7. Change forms are also available at the front desk, if there is a change that needs to be reported to a worker.

For questions you can call the agency, and or email the program supervisor. Emails listed below.

Food & Nutrition/Energy: lisa.harrison@greencountync.gov

Medicaid for Children & Adults & Cash Assistance: rachael.thornton@greencountync.gov

Work First Employment & Childcare: janine.rowe@greencountync.gov

Child Welfare: amanda.smith@greencountync.gov

Adult Services: preston.craddock@greencountync.gov

We appreciate your cooperation and patience during this time. Questions regarding any services can be directed to a supervisor or the director angela.ellis@greencountync.gov